

## ATRIUM HEALTH PLAN, INC.

2215 Vine Street, Suite E

Hudson, WI 54016-5802

Toll Free: (800) 249-4300 or (715) 386-8693 FAX: (715) 386-8326

TDD# (888) 878-0137

Type of Plan.....	Health Maintenance Organization
Total Number of Members.....	35,335
Years of Operating Experience .....	17 Years
Total Number of Primary Care Physicians (PCPs) .....	356 <sup>†</sup>
Percentage of PCPs Accepting New Patients .....	100%
Percentage of Board Certified Specialty Care Physicians .....	100%
Number of Hospitals Affiliated with Plan.....	21
Number of Urgent Care Facilities .....	Two
Number of Dentists .....	50
Percentage of Dentists Accepting New Patients .....	100%

### ADDITIONAL INFORMATION

<b>Referral/Prior Authorization Requirements</b>	Your primary care physician is responsible for providing or referring all necessary health care services. If your primary care physician determines you need care that is not available from your primary doctor or clinic's system of providers, your primary care physician will provide a written referral to a participating specialist. Whenever possible referrals are made within Atrium's extensive specialty physician network. You do not need a referral to utilize a chiropractor within the Atrium Chiropractic Network or to see an Ophthalmologist/Optometrist for routine eye exams.
<b>Medicare Claims Procedure</b>	Primary and contract specialists submit claims for retirees with Medicare benefits directly to Atrium Health Plan after filing with Medicare.
<b>Prescription Drug Policy</b>	Atrium Health Plan utilizes a drug formulary which includes over 800 drugs. In an effort to promote cost savings, Atrium's pharmacy network dispenses approved generics where appropriate. To obtain a listing of the most common formulary drugs contact our Customer Service Department at 1-800-249-4300. Some drugs do require prior authorization. Call customer service representatives at 1-800-249-4300 to find out if a drug needs prior authorization. The Gold Net National Pharmacy Network includes over 51,000 pharmacies nationwide. Please call 1-800-509-0545 to see if your local pharmacy is a participating Gold Net pharmacy.
<b>Dispensing Policy</b>	Prescription drugs are dispensed up to a 34 consecutive day supply with one copayment per prescription. Birth control pills are dispensed for a one month supply per copayment.
<b>Mail Order</b>	Mail order prescription service is provided by Caremark, Inc. If you have any questions, call our toll free service line at 1-800-249-4300.
<b>Disposable Diabetic Supplies Procedure</b>	Supplies may be purchased from either a plan pharmacy or a durable medical equipment provider. You will be required to pay the 20% coinsurance at the time of purchase.
<b>Outpatient Mental Health Network/Policy</b>	For your behavioral health needs call 1-800-469-1110 prior to obtaining services for mental health or chemical dependency benefits. A mental health professional will assess your situation and offer you a choice of appropriate providers and coordinate all necessary behavioral health services.
<b>24-Hour Nurse Line</b>	A phone care service provided by First Help is available to members 24 hours a day, seven days a week (1-800-622-9524).
<b>PCP Restrictions</b>	Each family member may select a different primary care physician/clinic. If a change in primary care physician/clinic is requested, we must receive the change request on or before the 15th of the month to make the change effective the first of the following month. The Health Insurance Information Change form is available through your Human Resources office.

## ADDITIONAL INFORMATION

<b>Dental Benefits If Provided</b>	Preventive dental benefit for all ages. Covered preventive services include: oral examinations and cleanings every six months; bitewing x-rays once every 12 months, and fluoride treatments once a year for persons under age 19. These services are covered at 100%. You can find out if your dentist participates in the plan by calling the dentist's office or by checking the dental section of your 2002 Provider Directory.
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Counties in Service Area	Hospitals in County	Major Providers in County *
Ashland	Memorial Medical Center	Chequamegon Clinic Duluth Clinic – Ashland Mainstreet Clinic
Barron	Cumberland Memorial Hospital Lakeview Medical Center	Cumberland Clinic Marshfield Clinic-Lakewoods Family Center
Bayfield	N/A	Red Cliff Community Health Ctr.
Burnett	Burnett Medical Center	Grantsburg Clinic Grantsburg Clinic (Webster) Shell Lake Clinic (Siren)
Chippewa	St. Joseph's Hospital	Family Health Associates
Douglas	St. Mary's Hospital of Superior	Duluth Clinic - Superior Mariner Medical Clinic
Eau Claire	Sacred Heart Hospital	Augusta Family Medicine Clinic Eau Claire Family Medical Clinic Marshfield Clinic Eau Claire Ctr. Marshfield Clinic Oakwood Ctr. Marshfield Clinic Riverview Ctr. Southside Medical Clinic
Jackson	Black River Memorial Hospital	Krohn Clinic
Pierce	N/A	River Falls Medical Clinic (Spring Valley and Ellsworth ) Fairview Ellsworth Clinic Regina Medical Group Clinic
Polk	St. Croix Regional Medical Ctr. Osceola Regional Medical Ctr. Amery Regional Medical Center	St. Croix Regional Medical Clinic (Unity Clinic – Balsam Lake- Frederic) Osceola Regional Medical Clinic Amery Regional Medical Clinic (Clear Lake)
Sawyer	Hayward Area Memorial Hospital	Duluth Clinic – Hayward North Woods Community Health Center Stone Lake Medical Clinic
St. Croix	Hudson Medical Center Holy Family Hospital Baldwin Hospital River Falls Area Hospital	Hudson Physicians New Richmond Clinic Baldwin Clinic River Falls Medical Clinic
Washburn	Spooner Health System Indianhead Medical Center	North Woods Community Health Center Duluth Clinic – Spooner Shell Lake Clinic

† Members also have access to Minnesota Primary Care Physicians

\* This column provides only a general summary of major provider groups. For a complete listing, please contact the plan at the phone number on the preceding page.